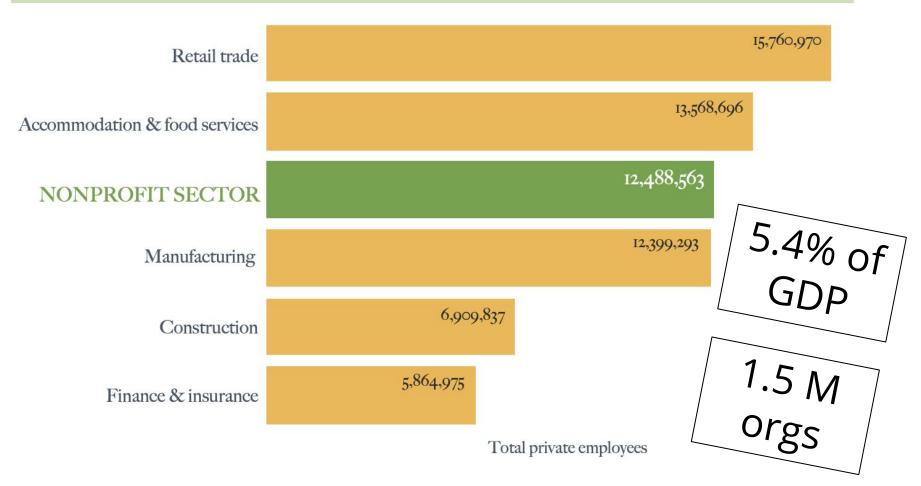
POST-PANDEMIC LEADINGIN JEWISH ORGANIZATIONS

Wexner Community Briefing | July 15, 2021



Nonprofits – 3rd largest employer in U.S.

FIGURE 1 • Employment in nonprofits vs. private employment in key industries, 2017





^{*} **Source:** Burstein, Paul (2010). Jewish Nonprofit Organizations in the U.S.: A Preliminary Survey. Contemporary Jewry 31(1), p. 139.

** **Source:** Austin, Michael J. and Salkowitz, Tracy (2009). Executive Development and Succession Planning: A Growing Challenge for the American Jewish Community. Jewish Funders Network. p. 3.





In the chat...

When it comes to work, what 3 words would you use to describe the last 16 months?







What

Employee Experience Survey

When

2016 + 2017 + 2018 + 2019 + 2021

Who

- **325** organizations
- **35,000+** respondents
- ~35% workforce



Factors of a "Leading Place to Work"

- Accountability and Feedback
- Collaboration
- Direct Management
- Diversity, Equity & Inclusion (DEI)
- Employee Enablement
- Employee Engagement
- Learning and Advancement
- Organizational Alignment (Mission)
- Professional Leadership
- Psychological Safety
- Salary and Benefits
- The Board
- Wellbeing



#1 Employees are still motivated by mission + feel proud

Feel **proud** to work at their organization

Feel like they are **making a difference** through their work.

Mow how their work contributes to their organization's mission, strategy, and goals.



#2 Employees feel cared for, especially this year

74 * Agree that their organization demonstrates care & concern for its employees

Believe employee wellbeing is a priority at their organization



#3 Internal communications is an ongoing challenge

I feel I am kept appropriately **informed**− ↓12% US benchmark

At my organization there is **open and** honest two-way communication -**10%** US benchmark

I am comfortable sharing potentially unpopular opinions at my organization -**←7%**→ gender gap between women (50%) and men (57%)



#4 HR role is more critical than ever

March 2020

June 2021



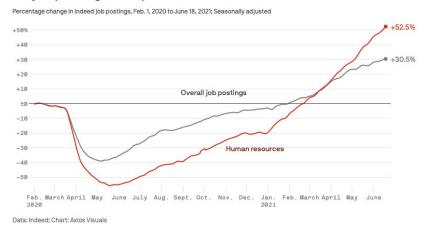
The coronavirus crisis thrusts corporate HR chiefs into the spotlight

In a pandemic, a chief people officer can make or break a company

Why human resources job postings are spiking



HR job postings are up





#5

The crisis accelerated and exacerbated existing trends in our community -- including the board-staff partnership.



LAY/PRO

- Strategy development
- Capacity building
- Board composition& engagement

CEO/ED

- Hire, manage staff
- Manage budget
- Bring strategy to life

BOARD

- Hire, evaluate CEC
- Approve budget
- Build strong, accountable board





Thoughts for leaders

- Communicate, communicate, communicate
- Think of where you can create certainty
- Keep experimenting and iterating
- Pace yourself!

